



Special Populations Enrichment Series

December 16, 2014

Health Centers Serving Residents of Public Housing

**Hosted by
Bureau of Primary Health Care (BPHC)
Office of National Assistance and Special Populations (ONASP)**



Agenda



- Opening – Jacqueline Rodrigue, Office of National Assistance and Special Populations (ONASP)
- **Moderated Conversation**- Kent Forde, ONASP
- **National Center for Health in Public Housing (NCHPH)**
Karen Williams, Director- NCHPH Health and Family Services
- **Community Health Partners for Sustainability (CHPFS)**
Alex Lehr O’Connell, Director- Technical Assistance and Consultation
- **Department of Housing and Urban Development (HUD)**
Ron Ashford, Director, HUD Public Housing Supportive Services
- Questions/Answers



Learning Objectives



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 - Improve Utilization of National Cooperative Agreement Technical Assistance Opportunities
 - Increase Awareness of Partnership Opportunities with HUD and HUD's Key Stakeholders
 - Increase Awareness of the New UDS Requirement in 2014 to Count Public Housing Residents who are Health Center Patients



National Center for Health in Public Housing



NCHPH's Mission

Mission: Strengthen the capacity of federally funded Public Housing Primary Care (PHPC) health centers and other health center grantees by providing training and a range of technical assistance.

NCHPH provides training and technical assistance to increase access to health care, eliminate health disparities, and enhance health care delivery for the millions of residents of public and assisted housing.

Major Components of TA:

- Publications (Digests, Fact Sheets, Monographs, Toolkits)
- Webinars
- On Site Training and Technical Assistance, Symposia/Trainings
- Peer-to-Peer Matching
- Data Acquisition and Analysis
- Evaluation and Needs Assessments



Community Health Partners for Sustainability



Community Health Partners' Mission

Vision: To ensure that health centers across the nation are sustainable providers of comprehensive, high quality, and efficient care for underserved communities including public housing.

Mission: Ensure that best practices support the growth and sustainability of health centers by providing personal consultation, training, and technical assistance.

Key Services: Site visits, In-person trainings, 1-1 consultation, Peer mentoring

Major Focus Areas: Housing authority partnership, HIT and Quality improvement, Workforce development, Expansion planning



HUD's Mission-

Public Housing Supportive Services



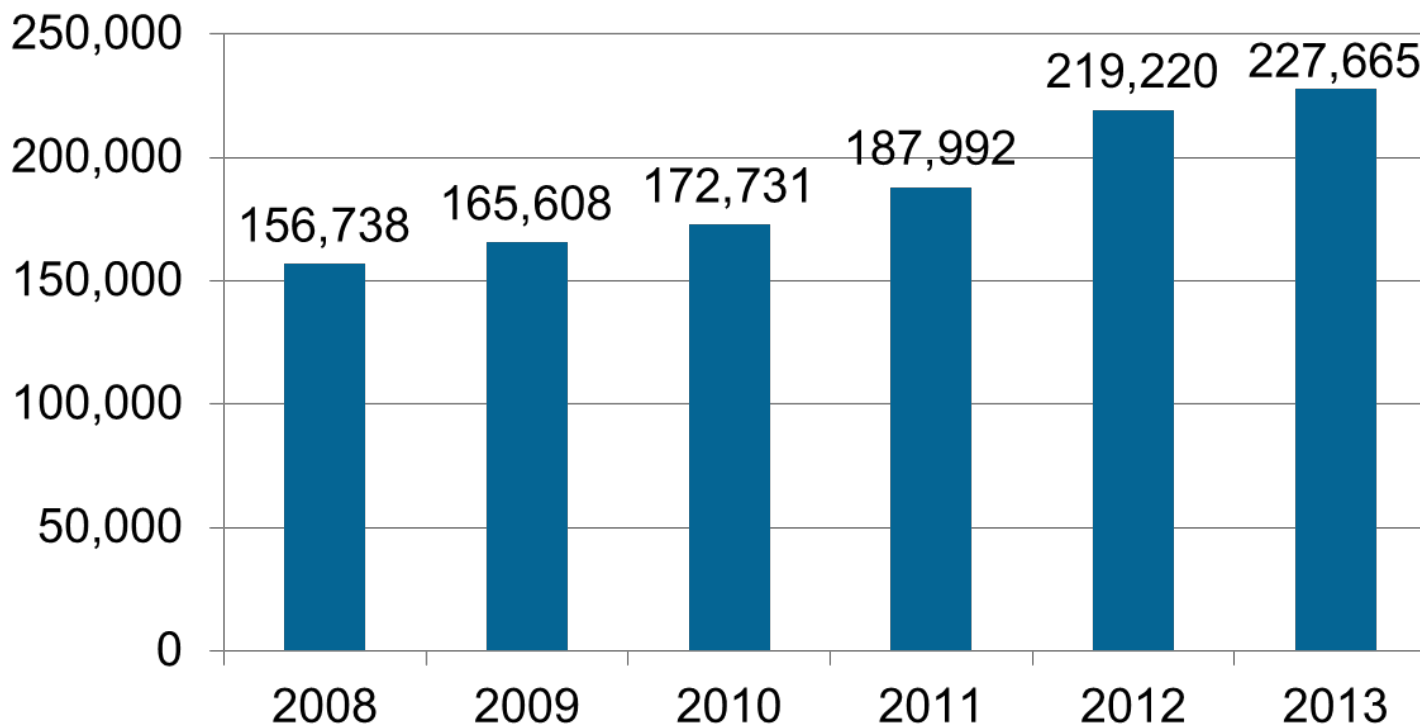
- **HUD's Mission**: to create strong, sustainable, inclusive communities and quality affordable homes for all.
- Public Housing Supportive Services
- **Relevant Programs/Services**: ROSS- Resident Opportunities and Self Sufficiency (ROSS), FSS- Family Self-sufficiency, Supportive Service Coordinators
- **Major focus areas**: Health Issues, Father's Day, Education Issues, Reintegration Issues



Public Housing Primary Care Program Data



PHPC Patients Served



Source: Uniform Data System, 2008-2013



Public Housing Primary Care Program Overview - Calendar Year 2013



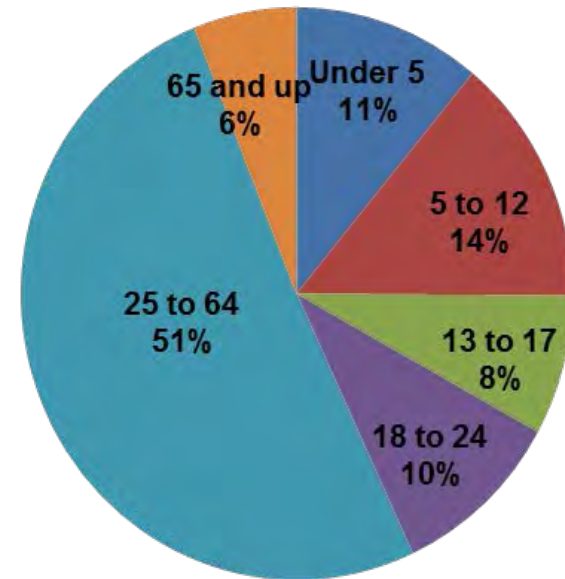
Nearly 227,700 Patients

- 97% Below 200% Poverty
- 32% Uninsured
- 86% Racial/Ethnic Minorities
- 12,224 Homeless Individuals
- 5,566 Agricultural Workers
- 2,080 Veterans

80 Grantees with 1,060+ Service Sites

- 1 Million Patient Visits
- Over 19,250 Staff
 - ❖ 1,424 Physicians
 - ❖ 863 NPs, PA, & CNMs

Health Centers Serve All Ages



Source: Uniform Data System, 2013,; HRSA Electronic Handbooks



Current Program Impact: Key National Indicators



Current Program Impact	All Grantees (2013)	PHPC Grantees (2013)
EHR Implementation	%	%
% of HC with EHR Implementation	96%	99%
EHRs at all sites used by all providers	88%	85%
EHRs at some sites used by some providers	8%	14%
PCMH	%	%
% of HCs Achieving PCMH Recognition	56%	70%
Performance Measures	%	%
Meet/Exceed Hypertension Control Goal of 61%	58%	51%
Meet/Exceed Diabetes Control (HbA1c ≤9) Goal of 84%	7%	8%
Meet/Exceed Early Entry into Prenatal Care Goal of 78%	37%	29%
Meet/Exceed Low Birth Weight Goal of 7.8%	60%	39%



Public Housing Primary Care - Recent Change Over Time



A closer look...

Patients served at Public Housing Primary Care supported Health Centers, per Uniform Data System:

2011- 187,992

2012- 219,220

2013- 227,665

% Change- 21.1% increase from 2011 to 2013

* Source: Uniform Data System, 2011-2013



Public Housing Primary Care Program Update



•2014 UDS Reporting Enhancements:

- For the first time, “residents of public housing” will be reported on Table 4, line 26
- Public Housing Primary Care patients have not been tracked in UDS the same way as homeless or agricultural worker patients
- Defined as residents in publicly supported multiple unit “projects”
 - Either high-rise or low-rise
- Explicitly excludes units only supported solely from Section 8 or housing choice vouchers
- Most can be identified from a set of known addresses
 - Or may be a characteristic added to registration form



Special Issues: Counting PH Residents



Only units owned, operated, or improved by a housing authority count for PHPC program census/UDS reporting

Counting residents of areas immediately accessible to public housing

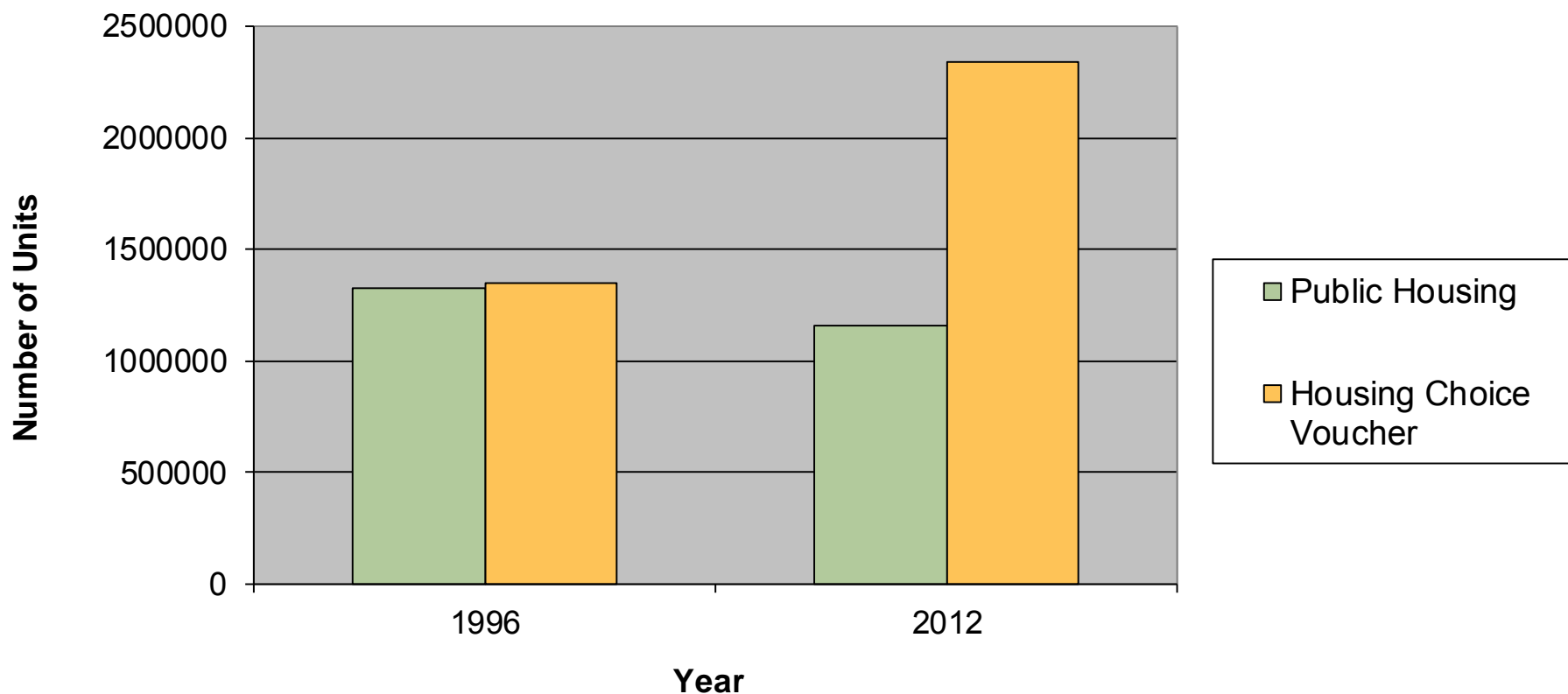
Others likely served but **not counted** as PH include:

- Residents of voucher-only units

- Individuals who have moved out of PH but still use the health center



Special Issues: Decentralization





Special Issues: Changing Housing Models



Meet HRSA's definition	Do not meet HRSA's definition	May or may not meet HRSA's definition
Housing Authority owned buildings (traditional public housing: high and low rises)	Housing Choice Voucher (Section 8) units not project-based	Hope 6 / Choice Neighborhoods
Housing Authority owned scattered sites		Supportive housing (e.g. Housing First)
Project Based Voucher units		



Challenges for Health Center Programs



- Financial Obstacles
- Cultural Competence
- Low Insurance and Benefits Enrollment
- Utilization of Services
- Health Literacy and Medical Mistrust

Aging in Place

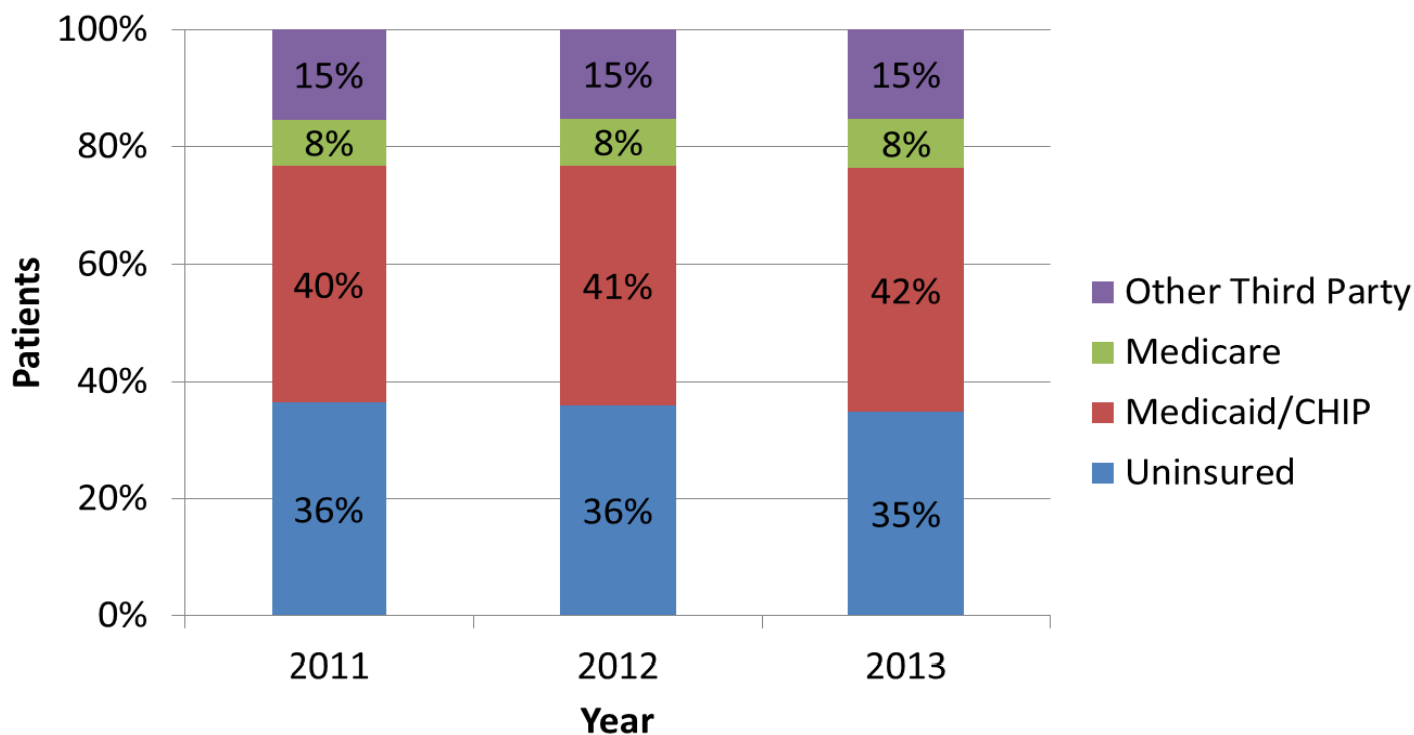
- Age of PHPC Patients in 2013
 - Patients are comprised of:
 - youth ages 0-17 (33%)
 - adults age 18-64 (61%) and
 - seniors age 65 and older (6%)
- There has been a 7.8% increase in the number of patients age 65 and over in the last 3 years



Unique Insurance Issues for PHPCs:



Insurance Status of PHPC Patients*

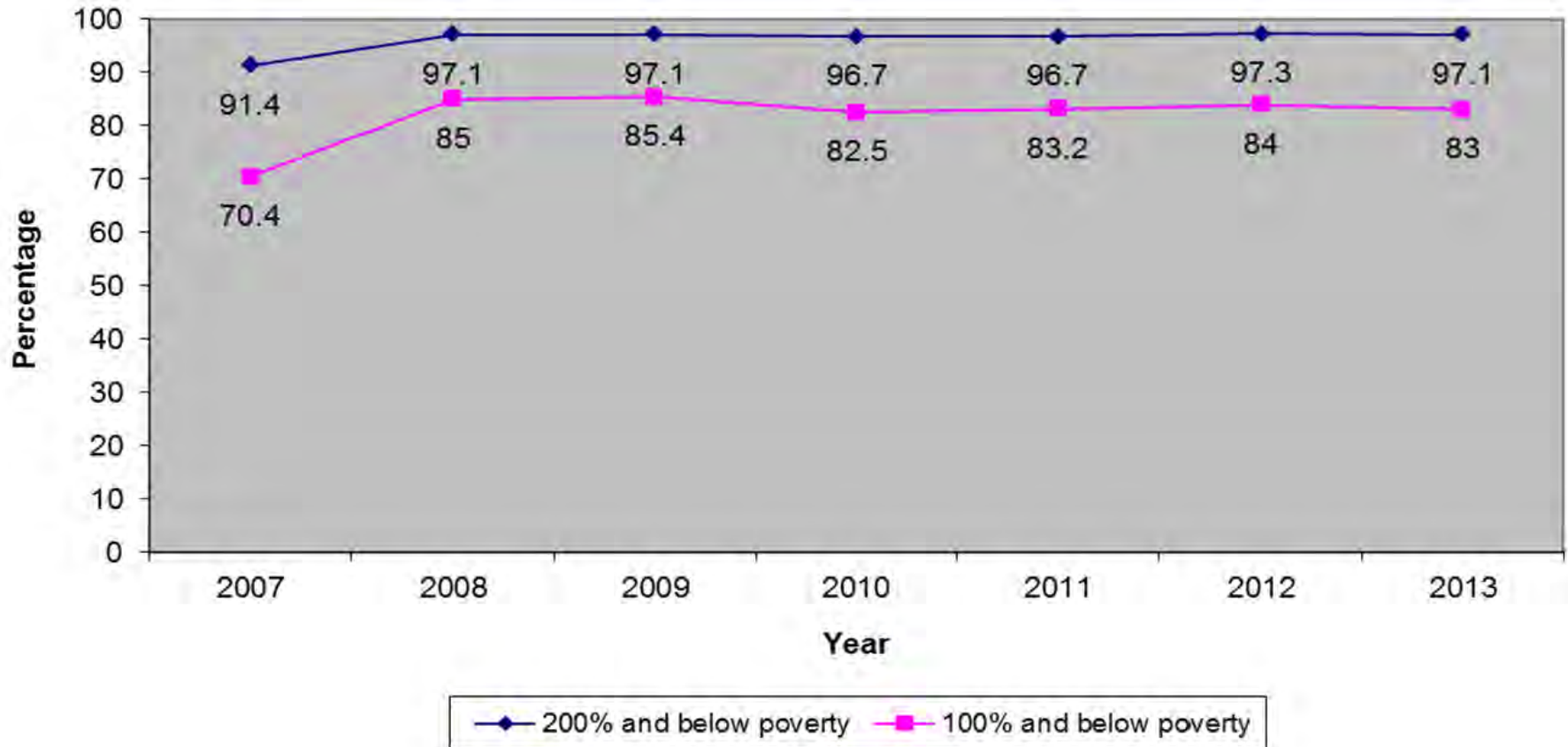


*Only 15.8% of PHPC children (ages 0-17) were uninsured in 2013.





Unique Financial Issues for PHPCs:





- Goal 3: Utilize Housing as a Platform for Increasing the Quality of Life- Plan Website:
http://portal.hud.gov/hudportal/documents/huddoc?id=HUDStrategicPE_goal3.pdf
 - Goal 3B: Utilize HUD assistance to improve health outcomes
 - Strategy 3: Provide physical space to co-locate healthcare and wellness services with housing (for example, onsite health clinics)



HUD & HHS- Health



- HRSA – Public Housing Primary health centers help connect Public Housing Authorities (PHAs) and their residents to local health services
- NIH – With NHLBI-NIH, disseminating a “With Every Heartbeat is Life” curriculum to almost 20 HOPE VI sites
- ACF – Healthy Food Financing Initiative – (USDA, Treasury, HHS) – up to \$10 million for places located in food deserts and designed to improve access to healthy, affordable foods
 - PH residents targeted



HUD & HHS - Housing



- Asthma Interventions in Public and Multi-Family Housing
- HUD/HHS Community Living Collaboration
 - Addresses barriers to housing, services, workforce development, and need for additional service coordination staff for elderly/disabled



Successful TA examples- Local Counting Public Housing Patients



The Philadelphia Experience

Partner	Role
Philadelphia Housing Authority	Provide data for PHPCs – list of addresses meeting HRSA’s PH definition
Community Health Partners for Sustainability	Advise all parties on HRSA PH definition, identify areas of unmet need, provide outreach and enrollment in areas not served by PHPCs
PHPC grantees (2)	Provide outreach and enrollment for PH residents





Potential TA example- Regional Counting Public Housing Patients



Potential State/Regional Approach:

Partner	Role
HUD Regional Office (representing all housing authorities)	Provide data for PHPCs – list of addresses meeting HRSA’s PH definition
State PCA, with support from Community Health Partners for Sustainability	Advise all parties on HRSA PH definition, identify areas of unmet need, provide outreach and enrollment in areas not served by PHPCs
All FQHC grantees statewide, plus Look-Alikes	Provide outreach and enrollment for PH residents



Beyond outreach: Opportunities for expansion



HRSA Programs

- New Access Points
- Capital Grants
- Service Expansion Grants
- Change in Scope Applications

HUD Programs

- Choice Neighborhoods (planning and implementation)
- Healthy Homes



Successful TA examples- Counting Public Housing Patients



Key takeaways:

1. Ongoing, meaningful partnership with a housing authority is critical
2. Engage early, offer a service (open enrollment is a perfect opportunity)
3. PCAs through HUD Regional Offices can access data for health centers statewide



Real World Counting of Patients



- Experiences at Health Center/s
- Success through Partnerships





Housing Authority Collaboration!!

Growth Opportunities

Collaboration Opportunities



Community Health Partners Upcoming TA Opportunities



HRSA TA email: info@chpfs.org for general questions, or
alex@chpfs.org for presenter

Useful Community Health Partners' resources:

Archived webinars:

<http://www.chpfs.org/chpfs/index.php/resources/archived-trainings>

Upcoming trainings:

<http://www.chpfs.org/chpfs/index.php/resources/upcoming-trainings>

- **Upcoming free in-person training:**
 - **Implementing an Enabling Services Data Collection Model to Improve Quality and Eliminate Disparities**

- February 4, 2015

- Philadelphia, PA,

- To register please visit:

<http://estrainingfeb.eventbrite.com>



STRENGTHENING HEALTHCARE FOR RESIDENTS OF PUBLIC HOUSING



National Center for Health in Public Housing TA Resources



- HRSA TA email: info@nchph.org for general questions
- Useful NCHPH Websites
 - [TA Request Form: http://www.nchph.org/training-and-technical-assistance-request-form/](http://www.nchph.org/training-and-technical-assistance-request-form/)
 - [Archived webinars: http://www.nchph.org/training-and-technical-assistance/webinars/archived-webinars/](http://www.nchph.org/training-and-technical-assistance/webinars/archived-webinars/)
 - [Upcoming trainings: http://www.nchph.org/training-and-technical-assistance/webinars/](http://www.nchph.org/training-and-technical-assistance/webinars/)



QUESTIONS?



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